

Warranty

**2 years limited warranty from date of purchase for main parts of the following items:**

Krystal Clear™ Saltwater Systems (54602)

Krystal Clear™ Cartridge Filter Pump & Saltwater System (54612)

Krystal Clear™ Sand Filter Pump & Saltwater Systems (56677 & 56682)

Krystal Clear™ 2,500 g/h Filter Pump (56634)

Krystal Clear™ Sand Filter Pumps 12”, 14” & 16” (56686, 56674 & 56672)

Transom Mount Trolling Motor

**1 Year limited warranty from date of purchase for main parts of the following items:**

Krystal Clear™ Cartridge Filter Pumps (58604, 56638 & 56636)

Pool Heater (56684)

Deluxe/5-in-1 LED Lights

LED Pool-Wall Light

Lawn Brite Solar LED Landscape Light

**180 Days limited warranty from date of purchase for:**

Hoses

Plunger Valves

Fittings included with pumps, heater, sand filters, saltwater systems and saltwater system combo devices

**90 Days from date of purchase for:**

AGP Liners

Frame Enclosure and Accessories

Challenger 1, 2 & 3

Challenger K1 & K2

Explorer K2

Seahawk 1, 2, 3, & 4

Excursion 3, 4, & 5

Mariner 3 & 4

High-Rise/Raised Airbeds with built-in electric pump (Once out of the 90 day Intex warranty consumer should be directed back to the place of purchase)

**Excluded from any warranty:**

Filter cartridges

Ground cloths

Solar covers and 3-way/copper test strips

Explorer Boat

All items in the Westset catalogue

**Warranty Claims**

**Pools:**

* Proof of purchase which can be the receipt, copy of a bank or credit card statement
* A 6” cut out from the damaged area and the drainage valve
* Reason for the warranty claim: Seam split, defective seam between top ring and wall liner, defect top ring valve, vertical wall defective seam, bottom defective seam between floor and wall, deformed top ring, top ring seam air leakage or specify others
* We do not accept warranty claims for pin holes – patches and glue must be sent
* Full contact details required – Name, address and telephone number
* Send to: Intex Warranty Department, Marketing House, Blackstone Road, Huntingdon, Cambs PE29 6EF

**Filter Pumps, Systems and Pool Heater:**

* Proof of purchase which can be the receipt, copy of a bank or credit card statement
* BS Plug from Pool Heater
* Reason for the warranty claim
* Where a motor unit or control housing is being replaced – BS plug from old unit required
* Where whole unit is being replaced – Filter screw top
* Full contact details – name, address and telephone number
* The warranty DOES NOT include unauthorised alterations to the unit. This includes over usage of the filter unit due to running of certain pool heater, disassembled units, cracked housing, consumer abuse, filter motor burnt out due to plugged cartridges, plugged intake screens, jammed or broken impellers or water damage.

**Boats**

* Proof of purchase which can be the receipt, copy of bank or credit card statement
* Reason for the warranty claim
* Cut out of damaged area
* Full contact details – name, address and telephone number

**Airbeds** – Electric pump type only

* Proof of purchase which can be the receipt, copy of bank or credit card statement
* Reason for the warranty claim
* The motor to be cut out and sent back
* Full contact details – name, address and telephone number